

# 2009 Fall University Convention

August 24-27, 2009  
Winter Park, Colorado

# Our family.....

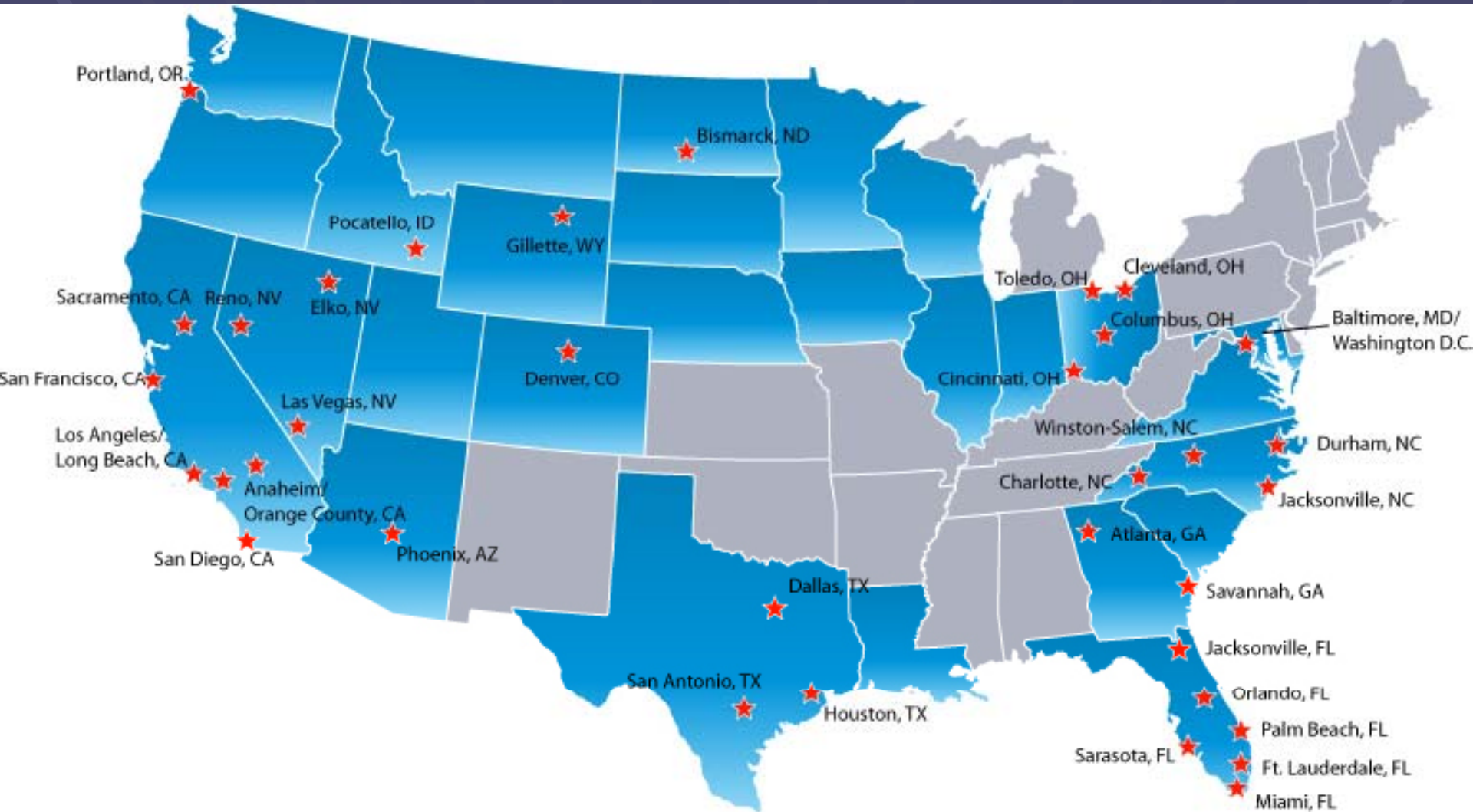
- Coach America is part of a large family of companies:



# Who is Coach America?

- Coach America is America's largest charter and sightseeing motorcoach operator
- National footprint of support with over 35 offices located throughout the United States

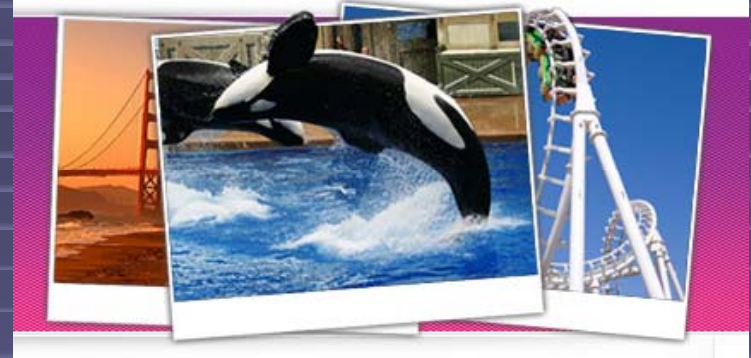
# Where we are.....



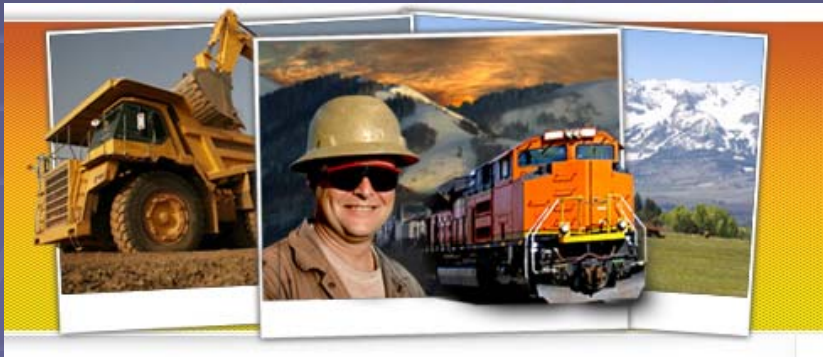
# What we do.....



Charter



Sightseeing



Transportation Solutions



Shuttle Services

# Our Fleet.....

- With over 2100 vehicles nationwide we stand ready to serve you



# Safety.....

Daily we transport the most important cargo and that is “People”. Without focusing on the safety aspect of transporting our passengers we would not be in business today. Coach America’s Safety Program works and it is evident in our Department of Transportation Ratings.

# Training.....

Safety rests on the shoulders of our drivers. Classroom training, behind the wheel training and background screening ensures we have the best people behind the wheel of our vehicles.

Our professional drivers are “Ambassadors of First Impressions”.

# Maintenance...

Coach America stands by this philosophy, “fix it now and no breakdown later”. This prevention program is at the forefront of all of our maintenance. Throughout our fleet, we have developed specific maintenance programs. Our proactive approach has reduced breakdowns, increased vehicle longevity and most importantly, increased customer service levels and satisfaction.

# Corporate Support

- The philosophy of our Dallas, TX based corporate office is to provide a great deal of national support providing our local operations with all the tools they need to do the job you have come to expect and demand
- The corporate office of Coach America is staffed by a group of industry experts

## Local offices.....

- Each Office is a fully staffed operation of local experts including:
  - A General Manager
  - Sales Manager
  - Safety Manager
  - Operations Manager
  - Maintenance Manager
  - Office Manager

# Ski Markets.....

- Denver-serving all Colorado Resorts
- Reno-serving Lake Tahoe and the surrounding area
- Portland-serving the resorts of Western Oregon
- California Ski Resorts
- Montana-serving Big Sky and the surrounding area

# Denver



- Serving the ski resorts of Colorado for over 20 years.
- A management team with a combined industry experience of over a century.
- Drivers that have undergone an intense mountain driving training program that sets the industry standard
- Buses equipped with snow tires, chains and that have undergone a winter preventative maintenance program

- Let us give your groups a lift to the lifts!



We wish you Safe Travels